

### Bid Document

| Bid Details   |   |
|---|---|
| Bid End Date/Time   | 15-03-2021 17:00:00   |
| Bid Opening Date/Time   | 15-03-2021 17:30:00   |
| Bid Life Cycle (From Publish Date)                                    | 90 (Days)   |
| Bid Offer Validity (From End Date)                                    | 30 (Days)   |
| Ministry/State Name   | Ministry Of Heavy Industries And Public Enterprises   |
| Department Name   | Department Of Heavy Industry  |
| Organisation Name   | Bharat Heavy Electricals Limited (bhel)   |
| Office Name   | 10340020-tbg, Noida   |
| Item Category   | Custom Bid for Services - Custom Bid for Services through GeM Annual Maintenance Contract of IT Ite   |
| Contract Period   | 1 Year(s)   |
| Past Experience of Similar Services required                          | Yes   |
| MSE Exemption for Years of Experience and Turnover                    | No  |
| Startup Exemption for Years of Experience and Turnover                | No  |
| Document required from seller   | Experience Criteria,Bidder Turnover<br>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Bid to RA enabled   | No  |
| Time allowed for Technical Clarifications during technical evaluation | 7 Days  |
| Estimated Bid Value   | 1361847   |
| Evaluation Method   | Total value wise evaluation   |

### EMD Detail

|                   |           |
|-------------------|-----------|
| Advisory Bank     | HDFC Bank |
| EMD Percentage(%) | 2.00      |
| EMD Amount        | 27237     |

### ePBG Detail

|          |    |
|----------|----|
| Required | No |
|----------|----|

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

**Beneficiary:**

Manager

10340020-TBG, Noida, Department of Heavy Industry, Bharat Heavy Electricals Limited (BHEL), Ministry of Heavy Industries and Public Enterprises  
(Gyanaranjan Dalei)

**Splitting**

Bid splitting not applied.

1. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

2. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

**Additional Required Data/Document(s)**

**Introduction about the project /services being proposed for procurement using custom bid functionality:**[1614681445.pdf](#)

**Instruction To Bidder:**[1614681458.pdf](#)

**Pre Qualification Criteria ( PQC ) etc if any required:**[1614681468.pdf](#)

**Scope of Work:**[1614681477.pdf](#)

**Special Terms and Conditions (STC) of the Contract:**[1614681487.pdf](#)

**Service Level Agreement (SLA):**[1614681494.pdf](#)

**Payment Terms:**[1614681506.pdf](#)

**Penalties:**[1614681514.pdf](#)

**Quantifiable Specification / Standards of The Service/ BOQ:**[1614681520.pdf](#)

**Project Experience and Qualifying Criteria Requirement:**[1614681529.pdf](#)

**GEM Availability Report ( GAR):**[1614681545.pdf](#)

**Any other Documents As per Specific Requirement of Buyer -1:**[1614681563.pdf](#)

**Custom Bid For Services - Custom Bid For Services Through GeM Annual Maintenance Contract Of IT Items Of BHEL TBG Noida For One Year ( 1 )**

**Technical Specifications**

| Specification  |                             | Values   |  |                        |
|--|-----------------------------|--|--|------------------------|
| <b>Core</b>  |                             |  |  |                        |
| Description /Nomenclature of Service Proposed for procurement using custom bid functionality   |                             | Custom Bid for Services through GeM Annual Maintenance Contract of IT Items of BHEL TBG Noida for One year |  |                        |
| Regulatory/ Statutory Compliance of Service  |                             | YES  |  |                        |
| Compliance of Service to SOW, STC, SLA etc   |                             | YES  |  |                        |
| <b>Addon(s)</b>  |                             |  |  |                        |
| <b>Additional Specification Documents</b>  |                             |  |  |                        |
| <b>Consignees/Reporting Officer and Quantity</b>   |                             |  |  |                        |
| S.No.  | Consignee/Reporting Officer | Address  | Service Quantity of Procurement ( to be chosen 1 in all circumstances) | Additional Requirement |
| 1  | Vijay Prakash Kaushalyayan  | 201301,BHEL TBG 10th floor Joy Tower Noida sector 62   | 1  | N/A                    |
| <b>Bid Specific Additional Terms and Conditions</b>  |                             |  |  |                        |
| <p><b>1. Bidder financial standing:</b> The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.</p> <p>This Bid is governed by the <a href="#">General Terms and Conditions</a>, conditons stipulated in Bid and <a href="#">Service Level Agreement</a> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.</p> <p>In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.</p> <p style="text-align: center;"><b>---Thank You---</b></p> |                             |  |  |                        |